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C – 4359

Reg. No. :

Name :

**Second Semester B.B.A. Degree Examination, July 2017
Career Related First Degree Programme under CBCSS
Group 2(b)**

**Core Course : BM 1242 : HUMAN RESOURCE MANAGEMENT
(2014 Admission Onwards)**

Time: 3 Hours

Max: Marks : 80

SECTION – A

I. Answer **all** questions in **one** or **two** sentences. **Each** question carries **1** mark.

- 1) Define Human Resource Planning.
- 2) What is compensation ?
- 3) What is layoff ?
- 4) What do you mean by grievance ?
- 5) What is personnel management ?
- 6) What is job satisfaction ?
- 7) What is recruitment at factory gate ?
- 8) What is aptitude test ?
- 9) What is apprenticeship ?
- 10) What is brain storming ?

(1×10=10 Marks)

SECTION – B

II. Answer **any 8** questions. **Each** question carries **2** marks.

- 11) Differentiate HRM and Personnel Management.
- 12) What are the objectives of training ?
- 13) Write a note on placement.
- 14) What are the limitations of job evaluation ?
- 15) What is role playing ?

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- 16) Explain the purpose of performance appraisal.
- 17) What are the need for induction and orientation ?
- 18) What are the essential characteristics of MBO ?
- 19) State the merits of time rate wage system.
- 20) What are the different kinds of incentives ?
- 21) What are the essentials of a good grievance handling procedure ?
- 22) Discuss BARS.

(2×8=16 Marks)

SECTION – C

III. Answer **any 6** questions. **Each** question carries **4** marks.

- 23) Discuss the objectives of compensation planning.
- 24) Explain the types of induction programme.
- 25) Explain the types of interviews.
- 26) Explain the functions of HRM.
- 27) Explain job specification.
- 28) Explain the types of transfers.
- 29) Discuss the importance of HRP.
- 30) State the function of a human resource manager.
- 31) Explain the features of performance appraisal.

(4×6=24 Marks)

SECTION – D

IV. Answer **any 2** questions. **Each** question carries **15** marks.

- 32) Explain the evolution of HRM.
- 33) Explain the essentials of designing an effective performance appraisal.
- 34) Explain the impact of globalization in HRM.
- 35) Define HRD. Explain the functions of development.

(15×2=30 Marks)
