

Reg. No. : .....

Name : .....

**Fifth Semester B.B.A. Degree Examination, November 2016**  
**(Career Related First Degree Programme Under CBCSS)**  
**Group 2(b) : Core Course**  
**BM 1543 : OPERATIONS MANAGEMENT**  
**(2014 Admn.)**

Time : 3 Hours

Max. Marks : 80

**SECTION – A**

I. Answer **all** questions in **one** or **two** sentences. Each question carries **1** mark.

- 1) Define Operations Management.
- 2) What is Quality Control ?
- 3) What is meant by plant location ?
- 4) What is MRP ?
- 5) What is Inventory ?
- 6) What is Routing ?
- 7) What is Dispatching ?
- 8) What is Material Control ?
- 9) Define Quality Assurance.
- 10) Define TQM.

**(10×1=10 Marks)**

**SECTION – B**

II. Answer **any 8** questions. Each question carries **2** marks.

- 11) Explain Non-manufacturing operations.
- 12) What is break down maintenance ?
- 13) What is capacity planning ?



- 14) Write a note on process layout.
- 15) What is material control cycle ?
- 16) Explain control chart.
- 17) Explain strategic planning.
- 18) What is operational planning ?
- 19) What is Inventory Management ?
- 20) What is Assembly Processes ?
- 21) What is make or buy decision ?
- 22) Write a note on ABC analysis.

**(8×2=16 Marks)**

**SECTION – C**

**III. Answer any 6 questions. Each question carries 4 marks.**

- 23) Explain the scope of Operations Management.
- 24) Explain the recent trends in Operations Management.
- 25) Explain the advantages and disadvantages of process layout.
- 26) What is maintenance management ? Explain its functions.
- 27) What is preventive maintenance ? State its merits.
- 28) Explain the importance of JIT system.
- 29) Explain the process of inventory management and control.
- 30) Explain the dimensions of product quality.
- 31) Explain the various types of control charts.

**(6×4=24 Marks)**

**SECTION – D**

**IV. Answer any 2 questions. Each question carries 15 marks.**

- 32) What is Quality Circle ? Briefly explain its merits.
- 33) Explain the types of Layout. Also state its advantages.
- 34) Explain material requirement planning. Briefly explain its advantages.
- 35) Explain the role of planning and control in Operations Management.

**(2×15=30 Marks)**

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